



Dear Customer,

After almost ten years in business, it pains us to inform you that we will be closing our doors and going out of business effective immediately. In order to help you maintain the systems and equipment that you purchased from us, we have arranged to have another company prepared to provide support on a fee-for-service basis. The company is Firetower Digital Services, LLC, and it is managed by one of our former employees. They will have the knowledge and ability to support the Exergy system, to provide remote (internet/phone) support and maintenance, as well as access to a limited inventory of spare parts. You are encouraged to contact them for support of any Exergy products. Their contact information is:

Firetower Digital Services, LLC
Attn: Brian Rotty
brian.rotty@firetowerdigitalservices.com
(562) 277-1964

We have appreciated your business, and wish you success in the future.

Sincerely,

The Exergy Team